Optum Rx®

Health plan saves more than $1 million

How advanced auditing services helped a health plan surpass its goals.

Background

A west coast health plan with more than 285,000 lives enrolled in Optum Rx Advanced Pharmacy Audit Services to prevent and detect pharmacy fraud and recover lost dollars.

Goals

Advanced Pharmacy Audit Services applied precision technology and pharmacy audit experts to help the health plan:

- Increase plan savings
- Reduce losses from fraud, waste, abuse and error
- Get in-depth reporting

Solution

To help the health plan catch and address questionable pharmacy activity, Advanced Pharmacy Audit Services:

Increased claims and pharmacy oversight by assigning a designated team including expert auditors, pharmacists, financial analysts and managers

Prevented, detected and recovered losses with technology, analytics and expertise

Avoided dispensing errors at the point of service with real-time, desktop, on-site and investigative audits

Provided evidence through quarterly business reviews, client-specific analytics and audit reports based on powerful algorithms and data mining tools

Results

Implementing Advanced Pharmacy Audit Services helped the health plan:

Save nearly **$1.2 million**	Reach **116%** savings above recovery target
Realize a **229%** return on investment	Meet **150%** of its performance guarantee goal

See how we can help.
Contact your Optum Rx representative today or visit us at **optum.com/rx/healthplans.**

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