



Patient Assessment Form (PAF) reimbursements and direct deposit





Electronic payments represent a new approach to your HQPAF/PAF reimbursements

As of January 1, 2016, all providers that qualify for HQPAF/PAF (Healthcare Quality Patient Assessment Form/Patient Assessment Form) administrative reimbursement must receive their reimbursement via direct deposit. *In 2016, administrative reimbursement will be completely paperless and checks will no longer be available.*

Direct deposit is fast and simple. No more waiting for the mail. No more checks to deposit. And you can always check your reimbursement status online.

To ensure that you do not experience delays in 2016 payments, please visit optum.com/hqpaf or contact Electronic Payments & Statements (EPS) directly at 1-877-620-6194 to enroll.

Provider Benefits of Direct Deposit

- Your HQPAF/PAF payments no longer have to be managed separately
- Direct deposit eliminates the burden of having to manage and deposit checks
- Your HQPAF/PAF reimbursements will be received more quickly
- You will receive an email notification every time funds are deposited
- HQPAF/PAF remittance data is available to you via a secure web portal

Questions? Please contact the EPS Customer Support Center at 1-877-620-6194

Electronic Payments and Statements (EPS) is a practical solution to provide electronic delivery of payments and electronic remittance advice (ERA) to physicians, hospitals and other health care professionals. EPS allows for faster payments by eliminating the need to deposit paper checks, offers an easier way to reconcile you payments and greater efficiency improving the way we all do business.